

## CITY OF RIVERSIDE UTILITIES

The City of Riverside owns and operates its own electric and water utility. In addition, City services provide refuse pick-up and sewer facilities. Below is a quick reference list for utility information for both Riverside Public Utilities and other utility providers within the City of Riverside.



- BROADBAND/INTERNET
- CABLE TV
- ELECTRIC
- NATURAL GAS
- SEWER
- SOLID WASTE (TRASH)
- TELEPHONE
- WATER
- **CITY OF RIVERSIDE PUBLIC UTILITIES**
- RIVERSIDE PUBLIC UTILITY BENEFITS
- ELECTRIC
- WATER
- CITY OF RIVERSIDE PUBLIC UTILITIES INCENTIVES AND REBATES

### ***Broadband/Internet***

The City is served by a variety of broadband and Internet providers.

**Charter Cable** provides video programming, high-speed Internet access, digital cable, video on demand, high definition television, interactive services and other exciting products and services the future may bring, including telephone service.

[www.chartercom.com](http://www.chartercom.com)

1-866-499-8080

**SBC companies** provide voice and data telecommunications products and services for consumers and businesses: local, long distance, DSL, wireless, data networks and satellite television.

[www.sbc.com](http://www.sbc.com)

(800) 750-2355

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## ***Cable TV***

**Charter Cable** provides video programming, high-speed Internet access, digital cable, video on demand, high definition television, interactive services and other exciting products and services the future may bring, including telephone service.

[www.chartercom.com](http://www.chartercom.com)

1-866-499-8080

**DIRECTV** delivers all digital-quality, multi-channel TV programming to an 18-inch satellite dish. DIRECTV offers a national system with interactive on-screen program guide and pay per view ordering by remote control.

[www.directtv.com](http://www.directtv.com)

1-888-388-4249

## ***Electric***

(See [Riverside Public Utilities/Electric](#))

## ***Natural Gas***

**Southern California Gas** provides for the City's needs. They are the nation's largest natural gas distribution utility, serving 19 million people through 5.4 million gas meters in more than 530 communities. Headquartered in Los Angeles, the company is a subsidiary of **Sempra Energy** (NYSE:SRE), a Fortune 500 company based in San Diego.

[www.socalgas.com](http://www.socalgas.com)

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|-----------------------|----------------|
| • Automated Services  | (800) 772-5050 |
| • Commercial Services | (800) 427-2000 |
| • Residential         | (800) 427-2200 |

## ***Sewer***

The Sewerage Systems Services Program provides for the collection, treatment and disposal of all wastewater generated within the City of Riverside and complies with State and Federal requirements governing the treatment and discharge of wastewater. Primary, secondary and tertiary treatment of wastewater from Jurupa, Rubidoux, and Edgemont Community Services Districts is also provided.

<http://www.riversideca.gov/pworks/sewerage.html>

(951) 351-6140

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## ***Solid Waste (Trash)***

### **Residential Solid Waste Collection:**

City staff collects trash from approximately 38,500 city residents (2/3 of the City) that include both automated and manual collection service. Automated collection is once per week. Manual collection occurs twice per week.

<http://www.riversideca.gov/pworks/waste.html>

(951) 351-6127

A private contractor, Burrtec Waste Industries, collects the remaining portion of the City. The private collector services approximately 20,000 customers in the areas of La Sierra, University and Orangecrest.

[www.burrtec.com/services](http://www.burrtec.com/services)

(951) 786-0639

### **Commercial Solid Waste Collection:**

Commercial establishments throughout the City are serviced by one of three private contractors:

- Athens (951) 342-0070
- Burrtec [www.burrtec.com/services](http://www.burrtec.com/services) (951) 786-0639
- CR&R (800) 755-8112

## ***Telephone***

**SBC companies** provide voice and data telecommunications products and services for consumers and businesses: local, long distance, DSL, wireless, data networks and satellite television.

[www.sbc.com](http://www.sbc.com)

- Business (800) 750-2355
- Residential (800) 310-2355

## ***Water***

(See [Riverside Public Utilities/Water](#))



## CITY OF RIVERSIDE PUBLIC UTILITIES

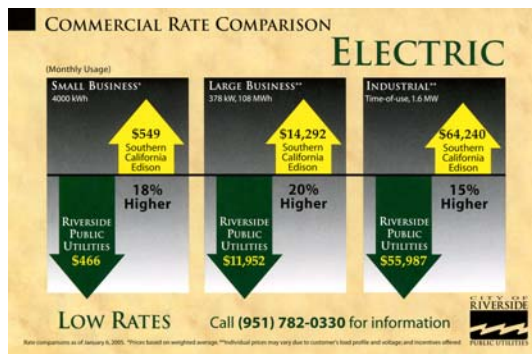
Riverside owns and operates an over 100-year-old City owned public utility providing electric and water utilities with low rates and safe, reliable sources. Riverside's business customers enjoy electrical rates up to 25% lower than investor utilities and water rates up to 50% lower than neighboring communities.



### ***Riverside Public Utility Benefits***

- More than 100 years old
- Uninterrupted, high quality electrical power
- Electric rates are up to 25% lower than CA investor-owned utilities
- Water are up to 50% lower than CA investor-owned utilities
- Peak power plant in Sycamore Canyon Business Park
- Approved 100 MW power plant near Municipal Airport
- Economic Development Discount Rate available to businesses using an average of 500kw/mo; 40% discount 1<sup>st</sup> year, 20% discount 2<sup>nd</sup> year, fixed rate 3<sup>rd</sup> and 4<sup>th</sup> years

### ***Electric***



[www.riversideca.gov](http://www.riversideca.gov)

(951) 276-5485

- Connect/disconnect, Billing Inquires, Direct Pay (951) 276-1895
- Electric Outage or Emergency Services (951) 687-0791
- Meter Installation (951) 826-5489
- Programs and Services, Economic Development (951) 826-5485

## Water

[www.riversideca.gov](http://www.riversideca.gov)

(951) 826-5285

### Eastern Municipal Water District

The mission of Eastern Municipal Water District is to provide safe and reliable water and wastewater services to our community in an economical, efficient and responsible manner, now and in the future. They serve the Eastern portion of the City known as Canyon Springs.



[www.emwd.org](http://www.emwd.org)

(951) 928-3777

### Western Metropolitan Water District

Voters formed Western Metropolitan Water District in 1954 to bring supplemental water to growing western Riverside County. Today, the District serves more than 17,000 retail and nine wholesale customers with water from both the Colorado River and the [State Water Project](#). The District serves the City of Riverside's Sycamore Canyon & Orangecrest areas.

[www.wmwd.com](http://www.wmwd.com)

(951) 789-5000

## City of Riverside Public Utilities Incentives and Rebates

- **Economic Development Rates**

An exclusive, multi-year electric rate schedule is available to new or existing customers who bring a substantial increase in electric load requirements within the City of Riverside. Qualified customers receive a **40%** electric rate reduction on the applicable tariff during the first year and **20%** the second year. An economic development electric rate agreement is required.

- **Construction Efficiency Incentives**

Ask about incentives for new construction and development projects as well as remodeling of existing structures that incorporate energy efficient electric heating, cooling or building envelope systems.

- **Energy Management Systems Assistance**

Offers rebates for installing an energy management system that promotes energy efficiency and conservation.

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- **Energy Management Technical Assistance**  
Offers technical expertise and analysis of energy use, power quality and rate impacts. Customers receive specific low-cost and no-cost energy efficiency recommendations.
  - **Incentives for Energy Efficient Lighting**  
Provides rebates for replacing older inefficient lighting with new high efficiency lighting.
  - **Outdoor Security Lighting**  
Provides a rebate for the replacement of less efficient outdoor security lighting with new high efficiency equipment.
  - **Air Conditioning Purchase & Replacement Incentives**  
Offers incentives for new and replacement systems with a seasonal energy efficiency rating (SEER) of 12 or higher.
  - **Cooling Equipment & Variable Speed/Frequency Motor Drives**  
Provides rebates on new energy efficient chiller and refrigeration equipment and variable speed/frequency motor drives.
  - **Refrigerator Purchase & Recycling Incentives**  
Offers business customers rebates on the purchase of ENERGY STAR<sup>®</sup> rated refrigerators and recycling of inefficient refrigerators and freezers.
  - **Energy Efficiency Incentives for Electric Motors**  
Incentives for replacing older inefficient electric motors with premium efficiency motors.
  - **Thermal Energy Storage**  
Assists industrial customers on a time-of-use rate with the installation of an off-peak cooling system. Rebates are based on the on-peak kilowatt demand savings.
  - **Indoor Electric Vehicle Incentives**  
Rebates up to **25%** on the purchase of qualified indoor electric vehicles, forklifts, and lifting machines.
  - **Alternative Fuel Vehicle Purchase/Lease Incentives**  
Provides rebates to electric customers who purchase or lease an alternative fuel vehicle.
  - **Shade Tree Planting Incentives**  
Provides rebates for qualifying shade trees planted within 10 to 35 feet from the building foundation

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- **Custom Energy-Efficiency Technology Grants**

Awards funds for energy efficiency projects that are unique to a business or manufacturing process and not already covered under one of our existing programs. This offers flexibility and allows customers to tailor energy efficiency projects to meet their individual needs and goals.